



## Nunawading City F.C. Refund Policy:

Nunawading City F.C. (NCFC) needs your fees to operate and remain financially viable. Your fees are the major source of income for our club. Your fees enable the club to provide you with playing and training facilities, equipment and pay affiliation fees, referee fees, insurances, trophies and all the other extras that go towards making our club the friendly and family orientated place that it is.

On occasions, a club member may leave our club or stop playing football and seek to have registration fees refunded. Accordingly, the club has adopted this refund policy.

In the event of a refund of registration fees being sought the following principles will apply;

1. Generally speaking any costs incurred by the club will not be refunded.
2. Only Refund requests caused by exceptional circumstances (e.g. serious illness or injury, relocating of parent/s etc) will be considered by the Club committee on an individual basis.
3. Where a player's registration is withdrawn by the Club for breaches of the NCFC Codes of Conduct or any FV or FFA Code of Conduct, no refund will be paid.

Any request for refund of fees must be on the attached form (below) and be forwarded for the attention of the Club Treasurer by post or e-mail ([contact@nunawadingcityfc.com.au](mailto:contact@nunawadingcityfc.com.au))

### Request for Membership Refund

|   |  |
|---|--|
| Player Name                                     |  |
| Player Team (eg. U14 JBNPL, U14 Community etc). |  |
| Amount of Fees paid                             |  |
| Payment method                                  |  |
| Payment date                                    |  |
| Registration number                             |  |
| Reason for refund                               |  |
| Signature                                       |  |
| Date  |  |

The Club Treasurer and at least one other committee member will evaluate the request and decide on the outcome.